

Airline Cabin Crew Training

More than 36 million new aviation related jobs will be needed by 2034 ...

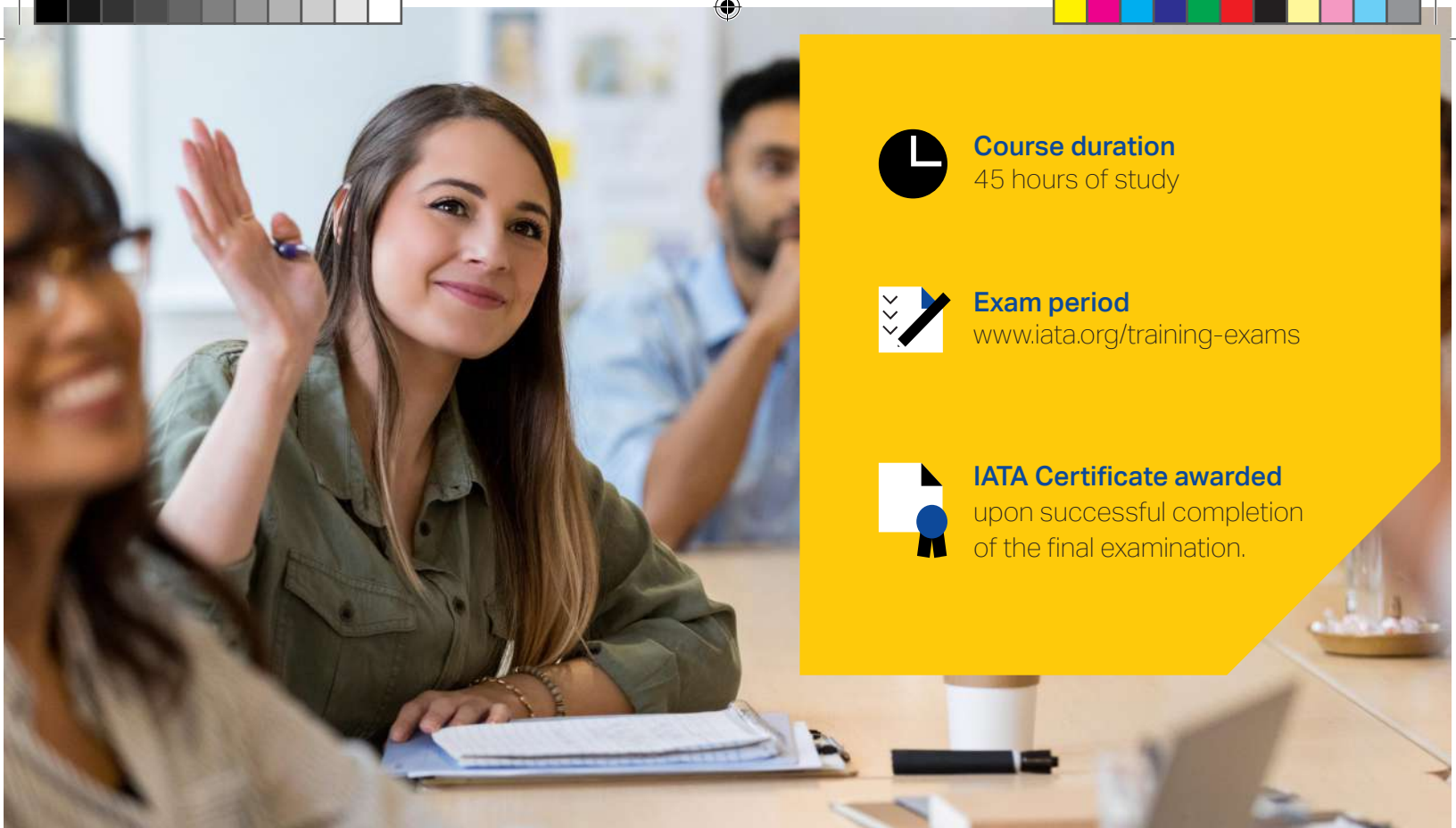
ARE YOU INTERESTED?

Working as cabin crew for a major airline is an exciting and challenging experience. In addition to jetting off to exotic destinations, the job also requires a high degree of responsibility and specialization to ensure the safety and comfort of passengers in line with industry regulations.

This course is ideal for young professionals looking to get a head start in the profession, introducing the skills and responsibilities expected by the world's leading airlines.

iata.org/training-cabin-crew





Course duration
45 hours of study



Exam period
www.iata.org/training-exams



IATA Certificate awarded
upon successful completion
of the final examination.

KEY TOPICS

- Introduction to the airline industry and aircraft
- Crew member coordination and communication
- Customer service and managing passenger interactions
- Safety and emergency procedures

WHO SHOULD ATTEND?

- Aspiring cabin crew members
- Customer service professionals

WHAT YOU WILL LEARN?

Upon completing this course, you will have the skills to:

- Understand the cabin crew profession, its origins and current practices
- Identify aircraft types and relevant cabin crew functions
- Manage passenger interactions in a variety of circumstances
- Recall emergency and safety procedures

ABOUT IATA TRAINING

In a job market that is growing faster than ever before, the need to stand out from the crowd is becoming more important. IATA Training Certificates can help you demonstrate your expertise and commitment to employers across the globe.

iata.org/training



Study at an IATA Authorized Training Center

Earn your IATA Certificate through an IATA Authorized Training Center and take advantage of experienced instructors who will guide you and help you to achieve your careers goals.

iata.org/training-network

For more information:

